

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This the 11th day of October' 2023

C.G.No.16/2023-24/Ananthapur Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao
Sri. S.L. Anjani Kumar
Smt. G. Eswaramma

Member (Finance)
Member (Technical)
Member (Independent)

Between

1. V.Obulapathi S/o. V. Sanjeevulu, Elukuntla,
Dharmavaram (M), Ananthapur District.
2. V. Vasundara

Complainants

AND

1. Deputy Executive Engineer/O/Dharmavaram
2. Executive Engineer/ Ananthapur Rural
3. Executive Engineer/Construction/Ananthapur

Respondents

This complaint came up for final hearing before this forum through video conferencing on 09.10.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this forum passed the following:

ORDER

1. The case of the complainants is that they are residents of Velukuntla Village of Dharmavaram Mandal of Sri Satyasai District and they dug bore wells in their lands and applied for electric service connections to APSPDCL by



paying the necessary amount on 23.01.2023 but the service connections were not released so far and thereby requested for justice.

2. The said complaint was registered as C.G.No.16/2023-24 and notices were issued to the respondents calling for their response. The 2nd respondent submitted their response stating that for want of electrical pole material, the work could not be completed and after getting poles, they would complete the work.

3. Now the point for determination is:

Whether necessary directions are required to be issued to the respondents for completion of the work?

4. **POINT:** During the course of enquiry through video conferencing the respondent No.2 submitted that the work was already completed on 08.10.2023 and they have released two service connections in the name of the complainants. They have also submitted a report dt: 09.10.2023 which shows that the work was completed by 08.10.2023. The respondents have also submitted copy of the work completed statement signed by 2nd complainant and the 1st complainant put his thumb impression and the said statement shows that the work was completed to the satisfaction of both the complainants. Since the purpose of the complaint petition is already served, this Forum is of the opinion that this complaint can be closed. Accordingly, the point is answered.



5. **In the result**, the complaint is closed as the purpose of the same is already served. No order as to costs.
6. The complainant is informed that if he is aggrieved by the order of the forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause 13 of Reg.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyut ombudsman.ap.gov.in.

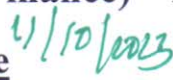
Typed to dictation by the computer operator-2, corrected and pronounced in the open Forum on this 11th day of October'2023.


CHAIRPERSON


Member (Finance)


Member (Technical)


Member (Independent)

Copy to the 

Complainant and all the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38,
Sriramachandra Nagar, Vijayawada-08.**

The Secretary/APERC/Hyderabad-04.

The Stock file.